

How to return your goods

We are unable to process returns without a Returns Reference number and a Returns form. Please contact our Customer Services team on 01772 338899 or email us at contact@kukrisports.com to obtain your claim reference number, without this your return may not be processed.

If you are returning a plain Stock item for a refund or exchange, this should be reported and returned to us within 14 days of delivery. If you have a non-faulty garment which has been designed on our Kit designer (i.e. not available from our Stock range) or you have a personalised/customised Stock item, which has a Logo, Name and/or Number, these cannot be returned except in the case of a manufacturing fault. In which case the standard terms of return apply. Please see the Returns Policy for details.

Goods should be returned to:

Returns Department
Kukri Sports Ltd
171 Brierley Road
Walton Summit
Preston
PR5 8A

Please complete this form and enclose it with any returns. We are unable to process returns without a valid Claims reference and accompanying Returns form which has all the information requested below.

Your details

Date of Return	
Claims Reference number	
Name	
Address	
Email address	
Contact Telephone number	

Is your order: (circle the correct one) *Bespoke *Personalised *Stock *Sample

What is enclosed

Qty	Product description	Size	Exchange size

Reason for Return

*Exchange size (add details below) *Faulty/damaged garment *Incorrect personalisation *Wrong item received
 *Item no longer required

Details (add as much information as you can to assist the processing of your return. E.g. sizes for exchange, details of fault or damage to garment.)

- Tick to confirm you have read the Returns policy before returning your order

